

# Voice Mail Packages Comparison

Feature	Voice Mail Basic	Voice Mail E-Control	Voice Mail Deluxe
Price	\$4.95	\$6.95	\$8.95
15 Minute storage time	X	X	
30 Minute storage time			X
3 Minute message length	X	X	X
Message kept 7 days	X	X	
Message kept 14 days			X
Call Forward Busy/No Answer	X	X	X
Message Waiting Indicator	X	X	X
Auto-Login	X	X	X
3 Sub-mailboxes		X	
9 Sub-mailboxes			X
E-Mail Notification		X	X
Multiple Associated Numbers		X	X
Memo		X	X
Internet Control		X	X
Distribution Lists		X	X
Pager Notification			X
Message Forward			X
Outdial			X

See reverse for overview of features.



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# Voice Mail Features and Options Overview

**Storage Time** This is the total length of time allocated for messages in your Voice Mailbox, including your greeting. The larger the Voice Mail Package, the more storage time allocated.

**Message Length** This is the total time allowed for each individual message that callers leave in your Voice Mailbox. All packages have a three minute message length.

**Messages Kept** This refers to the number of days that messages will remain in your mailbox whether or not they have been listened to. Messages can be deleted at any time. Those messages not deleted by the user will automatically be deleted after 7 or 14 days, depending on the Voice Mail package.

**Call Forward Busy/No Answer** This is a feature that Yadkin Valley includes in the Voice Mail Package at no additional cost. This feature allows your calls to go to your Voice Mailbox when you are on the phone or not at home.

**Message Waiting Indicator** Yadkin Valley provides both a stuttered dial tone and a flashing light on your special telephone equipment at no additional charge to alert you when a message is waiting. Those phones can be purchased at any Yadkin Valley retail location.

**Auto-Login** This feature will allow you quick access to your Voice Mailbox when you are calling from the voice mail phone. You get immediate access to your Voice Mailbox without being asked to enter a User ID or Password. Additional numbers such as your mobile number or work number can be added to have Auto-Login.

**Sub-Mailboxes** The Voice Mail system allows either 3 or 9 sub-mailboxes for each telephone line subscribed to the service, depending upon the package selected. Each user on a telephone line can have his/her own Voice Mailbox. PIN access for each mailbox ensures privacy. This is great for roommates, family members and people who work from home.

**Multiple Associated Numbers** This allows the user to have multiple phone numbers at the same location to share one Voice Mailbox.

**Memo** This feature allows you to send a memo message to another Voice Mailbox. The memo is sent directly to the Mailbox without the phone ringing.

**Internet Control** This service allows you to access your Voice Mailbox to retrieve your messages, save or delete them and make changes to your service from a website: [www.managemyphone.com](http://www.managemyphone.com). Your User ID and Password to access this site is your ten digit telephone number. Please change your Password to ensure complete privacy.

**Distribution Lists** This feature allows you to group different lists of Mailboxes. For example, if you wanted to send a memo to everyone in your sales department, you can set up a list of people in that department, rather than sending individual messages.

**Pager Notification** A reminder page alerts you when you have a new message in your Voice Mailbox. This feature is only available in Voice Mail Deluxe.

**Message Forward** This feature allows you to forward a message to another mailbox or distribution list. You can also record a message to tag to the front of the message you are forwarding.

**E-Mail Notification** This feature allows you to not only store your messages in your Voice Mailbox, but it also converts the Voice Message into E-Mail. You can listen to your messages, save, or delete them from your computer. This is very useful for those that have dial-up Internet service. You will never miss a message that is urgent while you are on-line.

**Outdial** For small businesses with Voice Mail Deluxe, this feature allows your callers while in the Voice Mail System to dial "0" to reach a pre-designated number that is always staffed, such as the company operator.



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